

Richard Wohkittel

From: John Nesky
Sent: Tuesday, September 24, 2019 3:12 PM
To: Richard Wohkittel
Subject: FW: {EXTERNAL}: Ring Introduction & Onboarding

Follow Up Flag: Follow up
Flag Status: Flagged

From: Anthony Modestine - [REDACTED]@ring.com>
Sent: Friday, July 12, 2019 4:53 PM
To: Bethany DeRight <bderight@cityofbowie.org>; John Nesky <jnesky@cityofbowie.org>
Cc: Bradley Wentlandt, [REDACTED]@ring.com>
Subject: Re: {EXTERNAL}: Ring Introduction & Onboarding

Thanks for the intro Brad,

Chief Nesky and Bethany - its a pleasure to e-meet you both and I look forward to working with the Bowie PD! As Brad mentioned our next step is to schedule a call to go over the following agenda.

Pre Onboarding Call Agenda

- In-App Announcement
- Social Media Announcement
- Webinar Onboarding Overview
- Schedule Onboarding Date
- Roll Out Plan
- Anything you may want to discuss

Can you please inform me who will be the key stakeholders for the department?

1. Partnership Coordinator - main champion for the Ring partnership

Name:

Email:

2. Press/Media Coordinator - typically the PIO who will coordinate the initial partnership announcement and ongoing PR.

Name:

Email:

3. Social Media Coordinator - person(s) in the department who manages comments on Facebook, Twitter, NextDoor, etc (if different from #2)

Name:

Email:

4. Investigative Coordinator - your resident expert when the department wants to send a video request. This person will be trained on best practices for ensuring the maximum participation and sharing of video.

Name:

Email:

5. Community Relations Coordinator - person who oversees the team that interfaces with the community at events, HOA meetings, Neighborhood Watch meetings, etc.

Name:

Email:

Thanks and I look forward to connecting!

Anthony Modestine

Partner Success Associate
610.220.5432

 am@ring.com



1200 Atwater Dr Ste 225
Malvern, Pa 19355
www.ring.com



[Download the Neighbors App.](#)
Join the new neighborhood watch.

On Fri, Jul 12, 2019 at 1:43 PM Bethany DeRight <bderight@cityofbowie.org> wrote:

Thanks Brad!

We appreciate it; looking forward to getting all set up!

Bethany DeRight

BOWIE POLICE DEPARTMENT
240-544 5797
15901 Excalibur Road
Bowie, MD 20716

 Think before you ink. ♻️



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disclosure, or distribution is prohibited. If you are not the intended recipient, please notify the sender immediately and destroy all copies of the original message.

From: Bradley Wentlandt [redacted] <[redacted]@ring.com>
Sent: Friday, July 12, 2019 1:37 PM
To: John Nesky <jnesky@cityofbowie.org>; Bethany DeRight <bderight@cityofbowie.org>; Anthony Modestine [redacted] <[redacted]@ring.com>
Subject: [EXTERNAL]: Ring Introduction & Onboarding

Good Afternoon Chief Nesky and Bethany,

I'd like to introduce you to your Partner Success Associate Anthony Modestine.

Anthony will oversee all aspects of Ring's relationship with Bowie PD, onboarding and implementation of the Law Enforcement Portal. Anthony has tremendous experience supporting law enforcement agencies! He will be a great resource for you as you implement the partnership.

Anthony will be in contact soon to schedule a discovery call with Bethany, gather information and schedule a date for onboarding.

Very excited to get this project going and reduce crime in Bowie!

Brad Wentlandt

Law Enforcement Liaison

The Ring logo, consisting of the word "ring" in a lowercase, sans-serif font. The letter "i" has a small blue dot above it.

1523 26th St

Santa Monica, CA 90404

414-940-1676

The Ring logo, consisting of the word "ring" in a lowercase, sans-serif font. The letter "i" has a small blue dot above it.

Richard Wohkittel

From: Brad Wentlandt <[REDACTED]@ring.com>
Sent: Tuesday, July 9, 2019 2:16 PM
To: John Nesky
Subject: {EXTERNAL}: Fwd: Bowie PD MOU
Attachments: Bowie_Police_Department_Ring_MOU_(Clean_Version_17June2019).pdf

Here you go. Sorry about the confusion on our end.

Sent from my iPhone

Begin forwarded message:

From: Felicia Sych <Felicia@zwillgen.com>
Date: July 2, 2019 at 1:39:58 PM EDT
To: Bradley Wentlandt <[REDACTED]@ring.com>
Subject: Bowie PD MOU [REDACTED]

Hi Bradley:

Passing along the signed MOU for Bowie PD for Agency countersignature. Please have Agency sign, and return fully executed agreement to me once complete. Please let me know if you need anything else.

Thank you,
Felicia



Felicia Sych | Administrative & Special Projects
Assistant

1900 M Street NW, Suite 250
Washington, DC 20036

202 706 5206

[Bio](#) | [Blog](#) | [LinkedIn](#)



Neighbors by Ring
Memorandum of Understanding

This agreement is entered into this _____ day of _____, 2019 by and between Ring LLC ("Ring") and the Bowie, Maryland Police Department ("Agency"), (collectively the "parties"), and will provide Agency access to the Neighbors Portal to communicate with users of the Neighbors app ("Ring Neighbors") and encourage community engagement as we work together to make Bowie ("City") neighborhoods safer.

- Neighbors by Ring app ("Neighbors App") is a digital neighborhood watch program that both members of law enforcement and the public may access free of charge by downloading the Neighbors App (iOS and Android).
- The Neighbors App allows users to share and comment on real time crime and safety events in their neighborhood.
- As part of the program, Agency may:
 - Use the critical crime and safety events that are posted in the Neighbors App by Ring Neighbors to assist in law enforcement operations and investigations; and
 - Post information relating to critical incidents and other incidents in the app to keep Ring Neighbors informed regarding issues in their neighborhoods.

With an understanding that a robust, active and engaged user community is essential to the immediate, sustained and ongoing success of the program, the parties agree to the following responsibilities:

Ring

- Make the Neighbors App available to City residents free of charge.
- Make the Neighbors Portal available to Agency free of charge, including ongoing support and training for Agency employees.

Agency

- Maintain appropriate access controls for Agency personnel to use the Neighbors Portal.
- Agency personnel will use the Portal when acting within the scope of their capacities as Agency personnel.

Press Release

Neither party may issue a press release related to City's participation in this program without the prior approval of the other party. Neither party may use the other party's name, logo, or likeness in any advertising or press release without prior written approval of the other party. Notwithstanding the foregoing, Ring shall be permitted to provide in-app alerts to Ring Neighbors announcing Agency's participation in the Neighbors App.

Term

The Agency's participation in the program shall commence upon Agency's acceptance of these program terms. Either Party may terminate its participation in the program at any time by providing thirty (30) days' written notice to the the other party; provided that in the case of a material breach of this Agreement by Agency, Ring shall only be required to provide three (3) days' written notice to Agency

Privacy and Terms of Use

Ring will not provide any customer personal information, including video footage, to Agency without the prior consent of the owner or properly issued legal process that complies with federal and state law, as applicable. Agency agrees to use the Neighbors Portal only as expressly authorized by Ring and only in connection with bona fide Agency work. Ring's terms of service and privacy notice, as posted on Ring.com, shall apply to all uses of the Neighbors App and, as applicable, the Neighbors Portal.

Compensation

At no point shall either party receive compensation from each other as a result of this program.

Confidentiality

Unless otherwise required by law, the Parties shall not disclose the terms of this program or any information that is designated as confidential or that, given the nature of the information or the circumstances surrounding its disclosure, reasonably should be considered as confidential.

RING LLC

6/28/2019

Date: _____

By: _____
DocuSigned by:
August Cziment
369F1A1F19C3476...

Name: _____
August Cziment

Title: _____
Director of Operations

Agency

Bowie Police Department

Date: _____

By: _____

Name: _____

Title: _____

Richard Wohkittel

From: John Nesky
Sent: Tuesday, July 9, 2019 1:26 PM
To: Brad Wentlandt
Subject: Re: {EXTERNAL}; Re: From BPD Scanner

Please send me the signed one and I will sign it again.

Sent from my iPhone

> On Jul 9, 2019, at 12:38 PM, Brad Wentlandt <[REDACTED]@ring.com> wrote:

>

> Hi Chief,

>

> Apologize for the delay, our director of operations who signs the documents has been on vacation. In his absence there of been a couple of snafus.

>

> In your case, I sent them the MOU that you signed for countersignature but they sent me back a blank MOU with rings signature on it.

>

> I can send you that one to have you sign again or we can wait for the counter signed version of the one you sent me back on the 14th.

>

> Sent from my iPhone

>

>> On Jul 9, 2019, at 11:04 AM, John Nesky <jnesky@cityofbowie.org> wrote:

>>

>> Hey Brad,

>>

>> Checking on our MOU.

>>

>> -----Original Message-----

>> From: John Nesky

>> Sent: Friday, June 14, 2019 11:57 AM

>> To: Brad Wentlandt <[REDACTED]@ring.com>

>> Subject: Re: {EXTERNAL}; Re: From BPD Scanner

>>

>> Thanks!

>>

>> Sent from my iPhone

>>

>>> On Jun 14, 2019, at 11:55 AM, Brad Wentlandt <[REDACTED]@ring.com> wrote:

>>>

>>> 10-4. On a plane at the moment. Will submit for counter signature later today.

>>>

>>> Sent from my iPhone

>>>

>>>> On Jun 14, 2019, at 11:37 AM, John Nesky <jnesky@cityofbowie.org> wrote:

>>>>

>>>> Morning Brad,

>>>>

>>>> Here is the MOU for signature on your side.

>>>>

>>>> -----Original Message-----

>>>> From: Color 560 <PDScanner@cityofbowie.org>

>>>> Sent: Friday, June 14, 2019 11:43 AM

>>>> To: John Nesky <jnesky@cityofbowie.org>

>>>> Subject: From BPD Scanner

>>>>

>>>> The attached document was scanned and sent to you from the City of Bowie Police Department.

>>>>

>>>> Number of Images: 2

>>>> Attachment File Type: PDF

>>>>

>>>> Device Name: Color 560

>>>>

>>>> Bowie Police Department

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>>>> <img-614114310-0001.pdf>

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In your case, I sent them the MOU that you signed for countersignature but they sent me back a blank MOU with rings signature on it.

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> Subject: Re: {EXTERNAL}: Re: From BPD Scanner

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Richard Wohkittel

From: Brad Wentlandt [redacted]@ring.com>
Sent: Monday, June 10, 2019 4:23 PM
To: John Nesky
Subject: Re: {EXTERNAL}: Re: MOU

Sent Thursday the 6th and re-sent just now.

If you don't get it, please advise and I'll try re-sending from my persona email in case your email filter is blocking it.

Sent from my iPhone

On Jun 10, 2019, at 3:25 PM, John Nesky <jnesky@cityofbowie.org> wrote:

Hey Brad,

Did I miss the MOU?

From: Brad Wentlandt [redacted]@ring.com>
Sent: Thursday, June 6, 2019 3:03 PM
To: John Nesky <jnesky@cityofbowie.org>
Subject: {EXTERNAL}: Re: MOU

Absolutely

Sent from my iPhone

On Jun 6, 2019, at 1:13 PM, John Nesky <jnesky@cityofbowie.org> wrote:

Hey Brad,

Can you please send me another copy of the MOU. The one I have is marked up and for some reason will not go to the unmarked view. thanks

John K Nesky
Chief of Police
Bowie Police Department
240-544-5701

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Richard Wohkittel

From: Elissa D. Levan <elevan@fblaw.com>
Sent: Friday, May 31, 2019 8:59 AM
To: Bradley Wentlandt; John Nesky
Subject: RE: FW: {EXTERNAL}: Ring MOU

I told the Chief, I was ok with the revised document. If you want to talk, I'm available but probably not necessary.

Elissa

From: Bradley Wentlandt [mailto: [REDACTED]@ring.com]
Sent: Friday, May 31, 2019 7:27 AM
To: John Nesky <jnesky@cityofbowie.org>
Cc: Elissa D. Levan <elevan@fblaw.com>
Subject: Re: FW: {EXTERNAL}: Ring MOU

I'm free most of the day today if you have time for a call.

Next week I have limited availability but could schedule a call most days between 12:30PM and 1:30PM eastern.

Brad Wentlandt
Law Enforcement Liaison



1523 26th St
Santa Monica, CA 90404
414-940-1676
bw@ring.com



[Download the Neighbors App.](#)
Join the new neighborhood watch.

On Wed, May 29, 2019 at 2:28 PM John Nesky <jnesky@cityofbowie.org> wrote:

Hi Elissa,

For some reason I had a old email address for you that was coming up...

From: Bradley Wentlandt <[REDACTED]@ring.com>
Sent: Wednesday, May 29, 2019 2:24 PM
To: John Nesky <jnesky@cityofbowie.org>
Cc: Elissa D. Levan (<elevan@bsm-legal.com> <elevan@bsm-legal.com>
Subject: Re: {EXTERNAL}: Ring MOU

Here's a copy of the MOU which addresses the concern about a press release (neither party may issue a press release without the consent of the other).

Brad Wentlandt
Law Enforcement Liaison

ring

1523 26th St

Santa Monica, CA 90404

414-940-1676

ring.com



[Download the Neighbors App.](#)
Join the new neighborhood watch.

On Wed, May 29, 2019 at 1:47 PM John Nesky <jnesky@cityofbowie.org> wrote:

Hi Brad,

I have copied Ms. Levan on this as well since the details on the MOU need to be hashed out between the both of you. My suggestion would be a meeting or conference call at both of your convenience. Would really like to get this done soon.

From: Brad Wentlandt [REDACTED]@ring.com>
Sent: Tuesday, May 28, 2019 7:38 PM
To: John Nesky <jnesky@cityofbowie.org>
Subject: Re: {EXTERNAL}: Ring MOU

Hi Chief,

It's been awhile but I wanted to check in to see if your legal had a chance to review the redline from our legal team and the context I provided.

Brad

Sent from my iPhone

On Feb 27, 2019, at 3:54 PM, Bradley Wentland [REDACTED]@ring.com> wrote:

Thanks Chief,

Here's redline edits but I have to provide context for your legal.

Regarding the clause under "Agency" that says:

"Maintain appropriate access controls for Agency personnel to use the Neighbors Portal when acting within the scope of their capacities as Agency personnel."

This changes the meaning to say the agency only needs to maintain access control to the portal "when acting within the scope". The agency needs to maintain appropriate access control at all times (password protection, allowing only authorized users etc.) at all times. Because the information and ability to do video requests to the community is so important, the agency needs to protect access to the Portal all the time. This is no different than the agreement your agency has signed with the FBI for access to CJIS/NCIC.

Regarding the termination and notice provisions, We try to keep the "terminate for any reason" at 30 days. The reason for this is it's going to take awhile to unwind us from the agency. Over time, the agency is going to have a bunch of videos from video requests sitting on the server. It's going to take some time to extract and save those videos for the agency if we decide to terminate. We can do less than 30 but ultimately, that number is for the protection of the agency and the ability to save data.

The termination within three days for material breach refers to a scenario where Ring would discover unauthorized access or illicit use of the portal. In this case, we need to be able to terminate access in order to protect our systems etc.

Brad

On Wed, Feb 27, 2019 at 2:04 PM John Nesky <jnesky@cityofbowie.org> wrote:

Hey Brad,

Here is our Attorney's edits. One of the things that concerned her was the press release stipulations. I think her goal is to have a preapproved press release or at minimum a stipulation that it is agreed upon by both parties.

From: Elissa D. Levan <elevan@fblaw.com>

Sent: Wednesday, February 27, 2019 11:42 AM

To: John Nesky <jnesky@cityofbowie.org>

Subject: RE: {EXTERNAL}: Ring MOU

EDL

From: John Nesky <jnesky@cityofbowie.org>
Sent: Wednesday, February 27, 2019 9:36 AM
To: Elissa D. Levan <eleven@fblaw.com>
Subject: FW: {EXTERNAL}: Ring MOU

Good Morning Elissa,

Can you please review the MOU for Ring? This will allow us access to the Neighbor app where residents post pictures and video of suspicious activity. Looks like it will be very helpful to us. Would like it by March 15th if that works for you. Thanks!

John

From: Bradley Wentlandt <brad@ring.com>
Sent: Tuesday, February 26, 2019 5:13 PM
To: John Nesky <jnesky@cityofbowie.org>
Subject: {EXTERNAL}: Ring MOU

Chief,

Thanks for the time this afternoon! Here's the Ring MOU. Please sign and return at your earliest convenience.

Brad

--

Brad Wentlandt

Law Enforcement Liaison/Territory Manager


1523 26th St

Richard Wohkittel

From: John Nesky
Sent: Friday, May 31, 2019 11:15 AM
To: Elissa D. Levan
Subject: Re: {EXTERNAL}: Ring MOU

Sent from my iPhone

On May 31, 2019, at 11:10 AM, Elissa D. Levan <elevan@fblaw.com> wrote:

I don't think so. Obviously you should let him know!

From: John Nesky [<mailto:jnesky@cityofbowie.org>]
Sent: Friday, May 31, 2019 10:39 AM
To: Elissa D. Levan <elevan@fblaw.com>
Subject: FW: {EXTERNAL}: Ring MOU

Hi Elissa,

Does this rise to level of AI having to sign?

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Sent: Wednesday, May 29, 2019 2:24 PM
To: John Nesky <jnesky@cityofbowie.org>
Cc: Elissa D. Levan (elevan@bsm-legal.com) <elevan@bsm-legal.com>
Subject: Re: {EXTERNAL}: Ring MOU

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Brad Wentlandt
Law Enforcement Liaison

ring

1523 26th St
Santa Monica, CA 90404
414-940-1676
brad@ring.com



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Law Enforcement Liaison/Territory Manager



1523 26th St

Santa Monica, CA 90404

414-940-1676

 ring.com

LAPD Crime Study: [Ring Partners with LAPD to Reduce Crime in Wilshire Park](#)

Shark Tank: [Shark Tank's Biggest Company](#) (password: ring)

LA Times: [Ring modernized the doorbell, then went to war against crime](#)

USA Today: [Police say crime drops with video doorbell](#)

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Press Release

~~The parties shall agree to a~~ Neither party may issue a press release related to City’s participation in this program without the prior approval of the other party. A joint press release will be issued by both parties in the form attached hereto as Exhibit A to be mutually approved by the parties. Neither party may use the other party’s name, logo, or likeness in any advertising or press release without prior written approval of the other party. Notwithstanding the foregoing, Ring shall be permitted to provide in-app alerts to Ring Neighbors announcing Agency’s participation in the Neighbors App.

Term

~~The~~ Agency’s participation in the program shall commence upon Agency’s acceptance of these program terms. ~~Either party~~ Ring ~~Either Party~~ may terminate its participation ~~Agency’s participation~~ in the program at any time by providing ~~30~~ three (3) ~~thirty (30)~~ days’ written notice to the ~~other party~~ the Agency ~~other party~~.

provided that in the case of a material breach of this Agreement by Agency, Ring shall only be required to provide three (3) days' written notice to Agency; ~~provided that in the case of material breach of this Agreement by the Agency, Ring shall only be required to provide three days' written notice to Agency. The Agency may terminate its participation in the program at any time by providing twenty four (240 hours' written notice to Ring.~~

Privacy and Terms of Use

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Compensation

At no point shall either party receive compensation from each other as a result of this program.

Confidentiality

Unless otherwise required by law, the Parties shall not disclose the terms of this program or any information that is designated as confidential or that, given the nature of the information or the circumstances surrounding its disclosure, reasonably should be considered as confidential.

Title: _____

RING LLC

Date: _____

By: _____

Name: _____

Title: _____

Agency

Bowie Police Department

Date: _____

By: _____

Name: _____

Richard Wohkittel

From: Bradley Wentlandt <[REDACTED]@ring.com>
Sent: Wednesday, May 29, 2019 2:17 PM
To: John Nesky
Cc: Elissa D. Levan (elevan@bsm-legal.com)
Subject: Re: {EXTERNAL}: Ring MOU

I'm free most of the day tomorrow and Friday for a conference call. I'll also send a fresh version of the MOU with latest edits (and also address the press release concern) for your review prior to the call.

Brad

Brad Wentlandt
Law Enforcement Liaison

ring

1523 26th St
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414-940-1676
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[Download the Neighbors App.](#)
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Sent: Wednesday, February 27, 2019 11:42 AM
To: John Nesky <jnesky@cityofbowie.org>
Subject: RE: {EXTERNAL}: Ring MOU



EDL

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Law Enforcement Liaison/Territory Manager

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 @ring.com

LAPD Crime Study: [Ring Partners with LAPD to Reduce Crime in Wilshire Park](#)

Shark Tank: [Shark Tank's Biggest Company](#) (password: ring)



Neighbors by Ring Memorandum of Understanding

This agreement is entered into this ____ day of _____, 20__ by and between Ring LLC (“Ring”) and the Bowie, Maryland Police ~~Department~~ Department (“Agency”), (collectively the “parties”), and will provide Agency access to the Neighbors Portal to communicate with users of the Neighbors app (“Ring Neighbors”) and encourage community engagement as we work together to make Bowie (“City”) neighborhoods safer.

- Neighbors by Ring app (“Neighbors App”) is a digital neighborhood watch program that both members of law enforcement and the public may access free of charge by downloading the Neighbors App (iOS and Android).
- The Neighbors App allows users to share and comment on real time crime and safety events in their neighborhood.
- As part of the program, Agency may:
 - Utilize Use the critical crime and safety events that are posted in the Neighbors App by Ring Neighbors to assist in law enforcement operations and investigations; and
 - Post information relating to critical incidents and other incidents in the app to keep Ring Neighbors informed regarding issues in their neighborhoods.

With an understanding that a robust, active and engaged user community is essential to the immediate, sustained and ongoing success of the program, the parties agree to the following responsibilities:

Ring

- Make the Neighbors App available to City residents free of charge.
- Make the Neighbors Portal available to Agency free of charge, including ongoing support and training for Agency employees.

Agency

- _____ Maintain appropriate access controls for Agency personnel to use the Neighbors Portal.
- Agency personnel will use the Portal when acting within the scope of their capacities as Agency personnel.

Press Release

~~The parties shall agree to a~~ Neither party may issue a press release related to City’s participation in this program without the prior approval of the other party. ~~A joint press release will be issued by both parties in the form attached hereto as Exhibit A to be mutually approved by the parties.~~ Neither party may use the other party’s name, logo, or likeness in any advertising or press release without prior written approval of the other party. Notwithstanding the foregoing, Ring shall be permitted to provide in-app alerts to Ring Neighbors announcing Agency’s participation in the Neighbors App.

Term

The Agency’s participation in the program shall commence upon Agency’s acceptance of these program terms. ~~Either party~~ Ring Either Party may terminate its participation ~~Agency’s participation~~ in the program at any time by providing 30 ~~three (3)~~ thirty (30) days’ written notice to the ~~other party~~ the Agency ~~other party~~;

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Title: _____

RING LLC

Date: _____

By: _____

Name: _____

Title: _____

Agency

Bowie Police Department

Date: _____

By: _____

Name: _____

Richard Wohkittel

From: John Nesky
Sent: Wednesday, May 29, 2019 3:34 PM
To: Elissa D. Levan
Subject: RE: {EXTERNAL}: Ring MOU

Great, no sense talking just to talk if you are good with it. Ok, to print for signatures?

From: Elissa D. Levan <eleven@fblaw.com>
Sent: Wednesday, May 29, 2019 3:29 PM
To: John Nesky <jnesky@cityofbowie.org>
Subject: RE: {EXTERNAL}: Ring MOU

EDL

From: John Nesky [<mailto:jnesky@cityofbowie.org>]
Sent: Wednesday, May 29, 2019 2:29 PM
To: Elissa D. Levan <eleven@fblaw.com>
Subject: FW: {EXTERNAL}: Ring MOU

FYI

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Attachments: Bowie Ring MOU 052919.docx

Hi Elissa,

For some reason I had a old email address for you that was coming up...

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Neighbors by Ring

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 - Utilize Use the critical crime and safety events that are posted in the Neighbors App by Ring Neighbors to assist in law enforcement operations and investigations; and
 - Post information relating to critical incidents and other incidents in the app to keep Ring Neighbors informed regarding issues in their neighborhoods.

With an understanding that a robust, active and engaged user community is essential to the immediate, sustained and ongoing success of the program, the parties agree to the following responsibilities:

Ring

- Make the Neighbors App available to City residents free of charge.
- Make the Neighbors Portal available to Agency free of charge, including ongoing support and training for Agency employees.

Agency

- Maintain appropriate access controls for Agency personnel to use the Neighbors Portal.
- Agency personnel will use the Portal when acting within the scope of their capacities as Agency personnel.

Press Release

~~The parties shall agree to a~~ Neither party may issue a press release related to City’s participation in this program without the prior approval of the other party. ~~A joint press release will be issued by both parties in the form attached hereto as Exhibit A to be mutually approved by the parties.~~ Neither party may use the other party’s name, logo, or likeness in any advertising or press release without prior written approval of the other party. Notwithstanding the foregoing, Ring shall be permitted to provide in-app alerts to Ring Neighbors announcing Agency’s participation in the Neighbors App.

Term

The Agency’s participation in the program shall commence upon Agency’s acceptance of these program terms. ~~Either party~~ Ring ~~Either Party~~ may terminate its participation ~~Agency’s participation~~ in the program at any time by providing 30 ~~three (3)~~ thirty (30) days’ written notice to the ~~other party~~ the Agency ~~other party~~.

provided that in the case of a material breach of this Agreement by Agency, Ring shall only be required to provide three (3) days' written notice to Agency; ~~provided that in the case of material breach of this Agreement by the Agency, Ring shall only be required to provide three days' written notice to Agency. The Agency may terminate its participation in the program at any time by providing twenty four (24) hours' written notice to Ring.~~

Privacy and Terms of Use

Ring will not provide any customer personal information, including video footage, to Agency without the prior consent of the owner or properly issued legal process that complies with federal and state law, as applicable. Agency agrees to use the Neighbors Portal only as expressly authorized by Ring and only in connection with bona fide Agency work. Ring's terms of service and privacy notice, as posted on Ring.com, shall apply to all uses of the Neighbors App and, as applicable, the Neighbors Portal.

Compensation

At no point shall either party receive compensation from each other as a result of this program.

Confidentiality

Unless otherwise required by law, the Parties shall not disclose the terms of this program or any information that is designated as confidential or that, given the nature of the information or the circumstances surrounding its disclosure, reasonably should be considered as confidential.

Title: _____

RING LLC

Date: _____

By: _____

Name: _____

Title: _____

Agency

Bowie Police Department

Date: _____

By: _____

Name: _____

Richard Wohkittel

From: Brad Wentlandt <brad.wentlandt@ring.com>
Sent: Tuesday, May 28, 2019 7:38 PM
To: John Nesky
Subject: Re: {EXTERNAL}: Ring MOU

Hi Chief,

It's been awhile but I wanted to check in to see if your legal had a chance to review the redline from our legal team and the context I provided.

Brad

Sent from my iPhone

On Feb 27, 2019, at 3:54 PM, Bradley Wentlandt <brad.wentlandt@ring.com> wrote:

Thanks Chief,

Here's redline edits but I have to provide context for your legal.

Regarding the clause under "Agency" that says:

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Brad

On Wed, Feb 27, 2019 at 2:04 PM John Nesky <jnesky@cityofbowie.org> wrote:

Hey Brad,

Here is our Attorney's edits. One of the things that concerned her was the press release stipulations. I think her goal is to have a preapproved press release or at minimum a stipulation that it is agreed upon by both parties.

From: Elissa D. Levan <elevan@fblaw.com>
Sent: Wednesday, February 27, 2019 11:42 AM
To: John Nesky <jnesky@cityofbowie.org>
Subject: RE: {EXTERNAL}: Ring MOU

EDL

From: John Nesky <jnesky@cityofbowie.org>
Sent: Wednesday, February 27, 2019 9:36 AM
To: Elissa D. Levan <elevan@fblaw.com>
Subject: FW: {EXTERNAL}: Ring MOU

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Can you please review the MOU for Ring? This will allow us access to the Neighbor app where residents post pictures and video of suspicious activity. Looks like it will be very helpful to us. Would like it by March 15th if that works for you. Thanks!

John

From: Bradley Wentland <bradley.wentland@ring.com>
Sent: Tuesday, February 26, 2019 5:13 PM

To: John Nesky <jnesky@cityofbowie.org>

Subject: {EXTERNAL}: Ring MOU

Chief,

Thanks for the time this afternoon! Here's the Ring MOU. Please sign and return at your earliest convenience.

Brad

--

Brad Wentlandt

Law Enforcement Liaison/Territory Manager

The Ring logo, featuring the word "ring" in a lowercase, sans-serif font. The letter "i" has a small blue dot above it.

1523 26th St

Santa Monica, CA 90404

414-940-1676

 ring.com

LAPD Crime Study: [Ring Partners with LAPD to Reduce Crime in Wilshire Park](#)

Shark Tank: [Shark Tank's Biggest Company](#) (password: ring)

LA Times: [Ring modernized the doorbell, then went to war against crime](#)

USA Today: [Police say crime drops with video doorbell](#)

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Richard Wohkittel

From: Stacey Cooke [redacted] ing.com>
Sent: Friday, May 24, 2019 8:35 PM
To: John Nesky
Subject: Re: {EXTERNAL}: Ring MOU

I just spoke to Brad, he is going to reach out again. I understand the issue is that Steve had sent you an older MOU and then that one was nixed by Amazon (during our acquisition process) so when Brad became your rep he sent you the new approved one.

On Fri, May 24, 2019 at 3:57 PM John Nesky <jnesky@cityofbowie.org> wrote:
Stacey,

Here is the email train from the City Attorney. As you can see, communication kind of dropped off from Bradley. Again, not sure what happened. I did leave him a phone message after the last email from Elissa did not get a response but never heard back. Any push from your side would be appreciated. Enjoy your Holiday weekend.

John

Sent from my iPhone

Begin forwarded message:

From: "Elissa D. Levan" <elevan@fblaw.com>
Date: April 15, 2019 at 4:01:28 PM EDT
To: [redacted] <[\[redacted\]@ring.com](mailto:[redacted]@ring.com)> [redacted] <[\[redacted\]@ring.com](mailto:[redacted]@ring.com)>
Cc: "John Nesky" <jnesky@cityofbowie.org> <jnesky@cityofbowie.org>
Subject: RE: {EXTERNAL}: Ring MOU

Hello Mr. Wentlåndt,

Following up.

Regards,

Elissa D. Levan, Esquire

FUNK & BOLTON, P.A.
ATTORNEYS AT LAW

100 Light Street

Suite 1400
Baltimore, MD 21202

410-659-4974

www.fblaw.com

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From: Elissa D. Levan
Sent: Tuesday, March 19, 2019 11:54 AM
To: [REDACTED]@ring.com'; [REDACTED]@ig.com>
Cc: John Nesky (jnesky@cityofbowie.org) <jnesky@cityofbowie.org>
Subject: RE: {EXTERNAL}: Ring MOU

Hello Mr. Wendtlant, following up, can we schedule a call about this?

Regards,

Elissa D. Levan, Esquire

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To: [REDACTED]@ring.com
Cc: John Nesky (jnesky@cityofbowie.org) <jnesky@cityofbowie.org>
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I am unclear about the objections on the termination provision changes. Perhaps you could be more specific about what the difficulty is with our changes and we can craft language that addresses whatever the specific delays will be?

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Brad

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Sent: Wednesday, February 27, 2019 9:36 AM
To: Elissa D. Levan <eleven@fblaw.com>
Subject: FW: {EXTERNAL}: Ring MOU

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John

From: Bradley Wentlandt <brad@ring.com>
Sent: Tuesday, February 26, 2019 5:13 PM
To: John Nesky <jnesky@cityofbowie.org>
Subject: {EXTERNAL}: Ring MOU

Chief,

Thanks for the time this afternoon! Here's the Ring MOU. Please sign and return at your earliest convenience.

Brad

--

Brad Wentlandt

Richard Wohkittel

From: Elissa D. Levan <elevan@fblaw.com>
Sent: Monday, April 15, 2019 4:01 PM
To: [REDACTED]@ring.com
Cc: John Nesky
Subject: RE: {EXTERNAL}: Ring MOU

Hello Mr. Wentlandt,
Following up.

Regards,

Elissa D. Levan, Esquire
FUNK & BOLTON, P.A.
ATTORNEYS AT LAW
100 Light Street
Suite 1400
Baltimore, MD 21202
410-659-4974
www.fblaw.com

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Richard Wohkittel

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Brad Wentlandt
Law Enforcement Liaison/Territory Manager



1523 26th St
Santa Monica, CA 90404
414-940-1676

ring.com

Richard Wohkittel

From: John Nesky
Sent: Monday, March 4, 2019 2:50 AM
To: Elissa D. Levan
Subject: Re: {EXTERNAL}: Ring MOU

Hi Elissa,

Can you please reach out directly to Brad? I am not sure being in the middle is helping at this point and I would really like to get this settled. Thanks!!!

Sent from my iPhone

On Feb 28, 2019, at 3:19 AM, Elissa D. Levan <elevan@fblaw.com> wrote:

Sent from my Sprint Phone.

----- Original message-----

From: John Nesky
Date: Wed, Feb 27, 2019 5:10 PM
To: Elissa D. Levan;
Cc:
Subject: FW: FW: {EXTERNAL}: Ring MOU

Your serve has been returned.

From: Bradley Wentlandt : <bradley.wentlandt@ring.com>
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From: Elissa D. Levan <elevan@fblaw.com>
Sent: Wednesday, February 27, 2019 11:42 AM
To: John Nesky <jnesky@cityofbowie.org>
Subject: RE: {EXTERNAL}: Ring MOU

EDL

From: John Nesky <jnesky@cityofbowie.org>
Sent: Wednesday, February 27, 2019 9:36 AM
To: Elissa D. Levan <elevan@fblaw.com>
Subject: FW: {EXTERNAL}: Ring MOU

Good Morning Elissa,

Can you please review the MOU for Ring? This will allow us access to the Neighbor app where residents post pictures and video of suspicious activity. Looks like it will be very helpful to us. Would like it by March 15th if that works for you. Thanks!

John

From: Bradley Wentlandt <bradley@ring.com>
Sent: Tuesday, February 26, 2019 5:13 PM
To: John Nesky <jnesky@cityofbowie.org>
Subject: {EXTERNAL}: Ring MOU

Chief,

Thanks for the time this afternoon! Here's the Ring MOU. Please sign and return at your earliest convenience.

Brad

--

Brad Wentlandt
Law Enforcement Liaison/Territory Manager



1523 26th St
Santa Monica, CA 90404
414-940-1676
ring.com

LAPD Crime Study: [Ring Partners with LAPD to Reduce Crime in Wilshire Park](#)

Shark Tank: [Shark Tank's Biggest Company](#) (password: ring)

LA Times: [Ring modernized the doorbell, then went to war against crime](#)

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--

Brad Wentlandt
Law Enforcement Liaison/Territory Manager



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Santa Monica, CA 90404
414-940-1676
ring.com

Richard Wohkittel

From: John Nesky <jnesky@cityofbowie.org>
Sent: Thursday, February 28, 2019 11:38 AM
To: Elissa D. Levan
Subject: Re: {EXTERNAL}: Ring MOU

Thanks, I may also put you in direct contact with Brad once you do that.

Sent from my iPhone

On Feb 28, 2019, at 11:35 AM, Elissa D. Levan <elevan@fblaw.com> wrote:

From: John Nesky [<mailto:jnesky@cityofbowie.org>]
Sent: Thursday, February 28, 2019 11:25 AM
To: Elissa D. Levan <elevan@fblaw.com>
Subject: Re: {EXTERNAL}: Ring MOU

Actually, when we sign up we get certain mapping, data, and posting rights that regular users do not have. There are also levels of rights that allow or deny privileges within the Department. I am in the airport as part of 20 hour pilgrimage to get to the Final Leg Torch Run before the Special Olympics World Games in Abu Dhabi so my responses maybe become spotty but I would really like to find a way to get this done.

Sent from my iPhone

On Feb 27, 2019, at 6:19 PM, Elissa D. Levan <elevan@fblaw.com> wrote:

Sent from my Sprint Phone.

----- Original message-----

From: John Nesky
Date: Wed, Feb 27, 2019 5:10 PM
To: Elissa D. Levan;
Cc:
Subject: FW: FW: {EXTERNAL}: Ring MOU

Your serve has been returned.

From: Bradley Wentlandt <bradley.wentlandt@ring.com>
Sent: Wednesday, February 27, 2019 5:55 PM

To: John Nesky <jnesky@cityofbowie.org>

Subject: Re: FW: {EXTERNAL}: Ring MOU

Thanks Chief,

Here's redline edits but I have to provide context for your legal.

Regarding the clause under "Agency" that says:

"Maintain appropriate access controls for Agency personnel to use the Neighbors Portal *when acting within the scope of their capacities as Agency personnel.*"

This changes the meaning to say the agency only needs to maintain access control to the portal "when acting within the scope". The agency needs to maintain appropriate access control at all times (password protection, allowing only authorized users etc.) at all times. Because the information and ability to do video requests to the community is so important, the agency needs to protect access to the Portal all the time. This is no different than the agreement your agency has signed with the FBI for access to CJIS/NCIC.

Regarding the termination and notice provisions, We try to keep the "terminate for any reason" at 30 days. The reason for this is it's going to take awhile to unwind us from the agency. Over time, the agency is going to have a bunch of videos from video requests sitting on the server. It's going to take some time to extract and save those videos for the agency if we decide to terminate. We can do less than 30 but ultimately, that number is for the protection of the agency and the ability to save data.

The termination within three days for material breach refers to a scenario where Ring would discover unauthorized access or illicit use of the portal. In this case, we need to be able to terminate access in order to protect our systems etc.

Brad

On Wed, Feb 27, 2019 at 2:04 PM John Nesky <jnesky@cityofbowie.org> wrote:

Hey Brad,

Here is our Attorney's edits. One of the things that concerned her was the press release stipulations. I think her goal is to have a preapproved press release or at minimum a stipulation that it is agreed upon by both parties.

From: Elissa D. Levan <eleven@fblaw.com>

Sent: Wednesday, February 27, 2019 11:42 AM

To: John Nesky <jnesky@cityofbowie.org>

Subject: RE: {EXTERNAL}: Ring MOU

EDL

From: John Nesky <jnesky@cityofbowie.org>
Sent: Wednesday, February 27, 2019 9:36 AM
To: Elissa D. Levan <elevan@fblaw.com>
Subject: FW: {EXTERNAL}: Ring MOU

Good Morning Elissa,

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From: Bradley Wentland <brad@ring.com>
Sent: Tuesday, February 26, 2019 5:13 PM
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Brad Wentlandt
Law Enforcement Liaison/Territory Manager



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Richard Wohkittel

From: John Nesky <jnesky@cityofbowie.org>
Sent: Wednesday, February 27, 2019 5:10 PM
To: Bradley Wentlandt
Subject: RE: FW: {EXTERNAL}: Ring MOU

Thanks Brad, I will forward

From: Bradley Wentlandt <[REDACTED]@ring.com>
Sent: Wednesday, February 27, 2019 3:55 PM
To: John Nesky <jnesky@cityofbowie.org>
Subject: Re: FW: {EXTERNAL}: Ring MOU

Thanks Chief,

Here's redline edits but I have to provide context for your legal.

Regarding the clause under "Agency" that says:

"Maintain appropriate access controls for Agency personnel to use the Neighbors Portal when acting within the scope of their capacities as Agency personnel."

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Brad

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From: Elissa D. Levan <elevan@fblaw.com>
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To: John Nesky <jnesky@cityofbowie.org>
Subject: RE: {EXTERNAL}: Ring MOU

EDL

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To: John Nesky <jnesky@cityofbowie.org>
Subject: {EXTERNAL}: Ring MOU

Chief,

Richard Wohkittel

From: John Nesky
Sent: Wednesday, February 27, 2019 9:36 AM
To: Elissa D. Levan
Subject: FW: {EXTERNAL}: Ring MOU
Attachments: Bowie.docx

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Sent: Tuesday, February 26, 2019 5:13 PM
To: John Nesky <jnesky@cityofbowie.org>
Subject: {EXTERNAL}: Ring MOU

Chief,

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Brad

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Brad Wentlandt
Law Enforcement Liaison/Territory Manager



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bw@ring.com

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USA Today: [Police say crime drops with video doorbell](#)



Neighbors by Ring

Memorandum of Understanding

This agreement is entered into this ____ day of _____, 20__ by and between Ring LLC ("Ring") and the Bowie, Maryland Police Department ("Agency"), (collectively the "parties") and will provide Agency access to the Neighbors Portal to communicate with users of the Neighbors app ("Ring Neighbors") and encourage community engagement as we work together to make Bowie ("City") neighborhoods safer.

- Neighbors by Ring app ("Neighbors App") is a digital neighborhood watch that both law enforcement and the public may access free of charge by downloading the Neighbors App (iOS and Android).
- The Neighbors App allows users to share and comment on real time crime and safety events in their neighborhood.
- As part of the program, Agency may:
 - Utilize the critical crime and safety events that are posted in the Neighbors App by Ring Neighbors to assist in law enforcement operations and investigations; and
 - Post information relating to critical incidents and other incidents in the app to keep Ring Neighbors informed regarding issues in their neighborhoods.

With an understanding that a robust, active and engaged user community is essential to the immediate, sustained and ongoing success of the program, the parties agree to the following responsibilities:

Ring

- Make the Neighbors App available to City residents free of charge.
- Make the Neighbors Portal available to Agency free of charge, including ongoing support and training for Agency employees.

Agency

- Maintain appropriate access controls for Agency personnel to use the Neighbors Portal.

Press Release

The parties shall agree to a joint press release to be mutually approved by the parties. Neither party may use the other party's name, logo, or likeness in any advertising or press release without prior written approval of the other party. Notwithstanding the foregoing, Ring shall be permitted to provide in-app alerts to Ring Neighbors announcing Agency's participation in the Neighbors App.

Term

Agency's participation in the program shall commence upon Agency's acceptance of these program terms. Either party may terminate Agency's participation in the program at any time by providing 30 days' written notice to the other party; provided that in the case of material breach of this Agreement by the Agency, Ring shall only be required to provide three days' written notice to Agency.

Privacy and Terms of Use

Ring will not provide any customer personal information, including video footage, to Agency without the prior

consent of the owner or properly issued legal process that complies with federal and state law, as applicable. Agency agrees to use the Neighbors Portal only as expressly authorized by Ring and only in connection with bona fide Agency work. Ring's terms of service and privacy notice, as posted on Ring.com, shall apply to all uses of the Neighbors App and, as applicable, the Neighbors Portal.

Compensation

At no point shall either party receive compensation from each other as a result of this program.

Confidentiality

Unless otherwise required by law, the Parties shall not disclose the terms of this program or any information that is designated as confidential or that, given the nature of the information or the circumstances surrounding its disclosure, reasonably should be considered as confidential.

RING LLC

Date: _____

By: _____

Name: _____

Title: _____

Agency

Bowie Police Department

Date: _____

By: _____

Name: _____

Title: _____

Richard Wohkittel

From: Bradley Wentland [REDACTED]@ring.com>
Sent: Wednesday, December 5, 2018 11:17 AM
To: John Nesky
Subject: Re: {EXTERNAL}: Re: Ring with the City of Bowie

Thanks Chief. I'll be in Alexandria the morning of the 18th so the afternoon that day would be perfect.

On Tue, Dec 4, 2018 at 1:20 PM John Nesky <jnesky@cityofbowie.org> wrote:

Bradley,

Let me check with Bethany. As of right now I can do the afternoon of the 18th and anytime on the 20th. Will confirm once Bethany checks her calendar.

From: Bradley Wentland [REDACTED]@ring.com>
Sent: Monday, December 3, 2018 8:29 PM
To: John Nesky <jnesky@cityofbowie.org>
Cc: Bethany DeRight <bderight@cityofbowie.org>
Subject: {EXTERNAL}: Re: Ring with the City of Bowie

Hi Chief Nesky and Bethany,

I'm going to be in the DC metro area the 18th, 19th and 20th and would like to schedule a presentation for Bowie to discuss:

- The **Neighbors by Ring app** is a free smartphone app that allows citizens to participate in a digital neighborhood watch and:
 - upload crime and safety related videos from any platform
 - comment on posts from fellow Neighbors app users
 - does not require any purchase - does not require that the citizen own a Ring device
- The **Ring Law Enforcement Portal**, a free service for law enforcement that provides:access to the crime and safety alerts, comments and posts made by citizens on the Neighbors by Ring app.
 - the ability for the agency to post geographically specific, hyper-local alerts to Ring owners and users of the Neighbors by Ring app

- a real-time map of Ring devices in your community
 - ability to request videos directly from Ring users
 - management of videos shared by users.
- Donation of devices to the department and ongoing support through donation, device subsidies and community engagement.

All of these services are provided as part of our mission to reduce crime and at no cost to law enforcement or the community.

Please let me know if we can schedule something. Typically command, PIO's, crime prevention, investigations and social media personnel attend.

Brad

--

Brad Wentlandt

Law Enforcement Liaison/Territory Manager

ring

1523 26th St

Santa Monica, CA 90404

414-940-1676

ring.com

On Thu, Nov 22, 2018 at 10:34 AM Bradley Wentlandt [REDACTED] <[REDACTED]@ring.com> wrote:

Hi John,

I'm working on scheduling a swing through the DC Metro area the week of December 17th. Stay tuned!

Brad

--

Brad Wentlandt

Law Enforcement Liaison/Territory Manager



[1523 26th St](#)

[Santa Monica, CA 90404](#)

414-940-1676

 [ring.com](#)

LAPD Crime Study: [Ring Partners with LAPD to Reduce Crime in Wilshire Park](#)

Shark Tank: [Shark Tank's Biggest Company](#) (password: ring)

LA Times: [Ring modernized the doorbell, then went to war against crime](#)

USA Today: [Police say crime drops with video doorbell](#)

On Nov 2, 2018, at 12:29 PM, John Nesky <jnesky@cityofbowie.org> wrote:

Thanks Stacey,

Looking forward to getting things moving.

From: Stacey Cook < [ring.com](#)>

Sent: Thursday, November 1, 2018 7:54 PM

To: John Nesky <jnesky@cityofbowie.org>; Bethany DeRight <bderight@cityofbowie.org>; Bradley Wentlar <[\[REDACTED\]@ring.com](mailto:[REDACTED]@ring.com)>
Subject: Ring with the City of Bowie

Chief Nesky and Bethany,

I enjoyed catching up today. I am very excited about our potential partnership on the subsidy piece! It would be awesome to expand to the east coast. I am going to email you on the other chain with the subsidy agreement.

I wanted to take the time to introduce you to Brad Wendtlandt, territory manager at Ring. He is excited to meet you and discuss on-boarding Bowie PD onto the Neighbors Portal for LE. An initial portal meeting should take about 90 minutes. I will let Brad take it from there.

Brad, John can be reached at 240-544-5701. They would like to set a meeting up before the end of 2018 if possible. Just a little insight on timeline.

Brad can be reached at 414-940-1676.

Have a good evening everyone!

--

Stacey Cooke

National Events Marketing Manager



1523 26th St

Santa Monica, CA 90404

ng.com

(410) 591-8238

As seen on:

LAPD Crime Study: Ring Partners with LAPD to Reduce Crime in Wilshire Park

Shark Tank: Shark Tank's Biggest Company (password: ring)

LA Times: Ring modernized the doorbell, then went to war against crime

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Attachments area

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Brad Wentlandt